PRIVACY POLICY

Data control

We take data protection seriously

FIXNORDIC A/S collects and registers personal data as part of its sales to you, the customer, recruitment of you, the employee, and your visits to our website. We ensure that personal data are processed in compliance with applicable rules and regulations.

That is why we have adopted this Privacy Policy to tell you how we process your data.

Contact details

Company: fixnordic A/S

Address: Venusvej 12, 8700 Horsens

CVR no.: 3541 6463
Telephone no.: 76 83 11 41
E-mail: fixnordic@fixnordic.dk
Website: www fixnordic dk

We ensure fair and transparent data processing

When we ask you to make your personal data available to us as part of the sales process, your employment or your visits to our website, we tell you about the data we process about you and the purpose for which they are used. You receive information about this on the date on which your personal data are collected.

Processing of personal data

We use this type of data about you

We use data about you to improve our service and ensure quality in our products and services as well as in our communication with you.

The data we use include:

- Standard personal data (name, address, e-mail and telephone number)
- Payment information/transaction data (credit rating, ordering, delivery, invoicing, payment)
- Recruitment information
- CPR no.
- IP addresses when you visit our website

We collect and store your employees' personal data for specific purposes

We collect and store your data for specific purposes and other lawful commercial purposes. This forms part of:

- Human resources management
- Purchase, sale and delivery of products and services
- Optimisation of products, services and user experiences
- Marketing

We only process relevant personal data

We only process data about you that are relevant and adequate for the purposes defined above. The purpose is vital in determining the types of data that are relevant to us. The same applies to the scope of the personal data we use. We do not e.g. use more data than what is required for the specific purpose.

We only process necessary personal data

We only collect, process and store the personal data required in order to fulfil our set objectives. Legislation may also dictate the type of data we need to collect and store as part of our commercial operations. The type and scope of the personal data we process may also be necessary in order to fulfil a contract or other legal obligation.

We check and update your and your employees' personal data

We check that the personal data we process about you are not incorrect or misleading. We also ensure that we update your personal data continuously.

As our service depends on your data being correct and up to date, we ask you to inform us of any changes to your data. Please use the contact details above to notify us of changes to your data.

We delete your personal data when they are no longer required

We delete your personal data when they are no longer required for the purpose for which we collected, processed and stored your data.

We obtain your consent before processing your personal data

We obtain your consent before processing your personal data for the purposes described above unless we have a legal basis for collecting them. We inform you of such basis and of our legitimate interest in processing your personal data.

Your consent is voluntary and you are entitled at any time to withdraw your consent by contacting us. Please use the contact details above if you require further information.

We do not disclose your or your employees' personal data without your consent

If we disclose your personal data to partners and operators, e.g. for use in marketing, we obtain your consent and inform you of the purpose for which your and your employees' data are to be used. You are entitled at any time to object to this form of disclosure and you are also entitled to opt out of contact for advertising purposes in the Danish CPR register.

We do not obtain your consent if we are legally obliged to disclose your personal data, e.g. as part of our reporting to a government body.

Security

We protect your and your employees' personal data and apply internal data security rules

We have adopted internal data security rules which contain instructions and measures that protect your personal data against destruction, loss and modification, against unauthorised publication and against unauthorised third parties gaining access to or knowledge of your data.

Use of cookies

Cookies, purpose and relevance

If we use cookies, you will be informed of the application and purpose of our collection of data through cookies.

We obtain your consent

Before we place cookies on your devices, we ask for your consent. Cookies required for ensuring functionality and settings may, however, be applied without your consent.

Additional information on our use of cookies and how to delete or reject them is available on our website. If you wish to withdraw your consent, please see the guidelines contained in our <u>Cookie Policy</u>.

Your rights

You are entitled to access your and your employees' personal data

You are entitled at any time to be informed about the data that we process about you, their origin and the purpose for which we use them. You are also entitled to know how long we store your personal data and who receives data about you to the extent that we disclose data in Denmark and abroad.

If you request it, we are also able to inform you of the data we process about you and your employees. Access may, however, be restricted in order to protect the privacy of others, commercial secrets and intellectual property rights.

You may exercise your rights by contacting us. Our contact details can be found above.

You are entitled to have inaccurate personal data rectified or erased.

If you believe that the personal data we process about you are inaccurate, you are entitled to have them rectified. You need to contact us and state the nature of the inaccuracies and how they can be rectified.

In some cases, we will be under obligation to erase your personal data. This applies if e.g. you withdraw your consent. If you believe that your data are no longer required for the purpose for which we collected them, you may ask to have them erased. You may also contact us if you believe that your personal data are being processed in contravention of personal data regulations.

When you contact us with a request to have your personal data rectified or erased, we check whether conditions have been met and, if so, perform rectification or erasure as soon as possible.

You are entitled to object to our processing of your and your employees' personal data.

You are entitled to object to our processing of your personal data. You are also entitled to object to our disclosure of your data for marketing purposes. You may use the contact information at the top to send us an objection. If your objection is found to be legitimate, we will ensure that we stop processing your personal data.